



Institutes of Quality[®] – Behavioral Health Quality care made simple

As a member, you have access to facilities that specialize in treating eating disorders, mental health, and substance use.

We call these our Institutes of Quality[®] (IOQ). Facilities earn this status for excellent care and a commitment to continuous improvement. As a result, you get value and high-quality care.

To become IOQ designated, facilities must meet strict criteria. These include:

- Offering daily access to medical care
- Involving family and significant others in the treatment
- Measuring treatment progress and outcomes
- Maintaining accreditation from a recognized body

Your plan may require preauthorization

You may need preauthorization – or pre-approval – for these services. That means you or your doctor must get our permission ahead of time. Please refer to your plan documents.

Not all Institutes of Quality services are covered by all health plans. Please log in or register now at https://www.aetna.com/dsepublic/#/contentPage?page=providerSearchLanding&site_id=docfind to find out if a facility is a network provider in your plan.

Some of the Institutes of Quality may not have doctors who contract with Aetna, which means you may have to pay extra if you use those centers. Call the number on your ID card to find out more.

EATING DISORDER

Florida

The Renfrew Center of Florida

7700 Renfrew Lane
Coconut Creek, FL 33073
[954-698-9222](tel:954-698-9222)
(TTY: [711](tel:954-698-9222))

The Renfrew Center of Florida

1515 North Flagler Drive
Suite 800
West Palm Beach, FL 33401
[561-872-7060](tel:561-872-7060)
(TTY: [711](tel:561-872-7060))

The Renfrew Center of Orlando

3452 Lake Lynda Drive
Suite 120
Orlando, FL 32817
[407-658-4731](tel:407-658-4731)
(TTY: [711](tel:407-658-4731))

Pennsylvania

The Renfrew Center of Pennsylvania

1528 Walnut Street
Suite 805
Philadelphia, PA 19102
[267-758-7900](tel:267-758-7900)
(TTY: [711](tel:267-758-7900))

The Renfrew Center of Pennsylvania

475 Spring Lane
Philadelphia, PA 19128
[215-482-5353](tel:215-482-5353)
(TTY: [711](tel:215-482-5353))

The Renfrew Center of Pennsylvania

320 King of Prussia Road
Radnor, PA 19087
[610-527-9360](tel:610-527-9360)
(TTY: [711](tel:610-527-9360))

The Renfrew Center of Pittsburgh

201 North Craig Street
Suite 503
Pittsburgh, PA 15213
[412-684-7000](tel:412-684-7000)
(TTY: [711](tel:412-684-7000))

Utah

Center for Change

1790 North State Street
Orem, UT 84057
[888-224-8250](tel:888-224-8250)
(TTY: [711](tel:888-224-8250))

Wisconsin

Rogers Memorial Hospital

W277 Oakwood Drive
Delafield, WI 53018
[800-747-4411](tel:800-747-4411)
(TTY: [711](tel:800-747-4411))

Rogers Memorial Hospital

34700 Valley Road
Oconomowoc, WI 53066
[262-646-4411](tel:262-646-4411)
(TTY: [711](tel:262-646-4411))

MENTAL HEALTH

Arizona

Banner Behavioral Health Hospital

7575 East Earll Drive
Scottsdale, AZ 85251
[480-448-7500](tel:480-448-7500)
(TTY: [711](tel:480-448-7500))

Banner Del E. Webb Medical Center-Behavioral Health

14502 West Meeker Blvd.
Sun City, AZ 85375
[623-876-5301](tel:623-876-5301)
(TTY: [711](tel:623-876-5301))

Banner Thunderbird Behavioral Health Center

5555 West Thunderbird Road
Glendale, AZ 85306
[602-865-4700](tel:602-865-4700)
(TTY: [711](tel:602-865-4700))

Banner University Medical Center Phoenix Campus Behavioral Health

1111 East McDowell Road
Phoenix, AZ 85006
[602-839-2000](tel:602-839-2000)
(TTY: [711](tel:602-839-2000))

Banner University Medical Center South

2800 East Ajo Way
Tucson, AZ 85713
[520-874-2000](tel:520-874-2000)
(TTY: [711](tel:520-874-2000))

Ohio

BHC Belmont Pines Hospital

615 Churchill Hubbard Road
Youngstown, OH 44505
[330-759-2700](tel:330-759-2700)
(TTY: [711](tel:330-759-2700))

Pennsylvania

Southwood Psychiatric Hospital

311 Station Street
Bridgeville, PA 15017
[412-206-2020](tel:412-206-2020)
(TTY: [711](tel:412-206-2020))

Southwood Psychiatric Hospital

342 Linden Creek Road
Canonsburg, PA 15317
[724-338-4200](tel:724-338-4200)
(TTY: [711](tel:724-338-4200))

Southwood Psychiatric Hospital

2575 Boyce Plaza Road
Pittsburgh, PA 15241
[412-257-2290](tel:412-257-2290)
(TTY: [711](tel:412-257-2290))

Wisconsin

Rogers Memorial Hospital

4600 West Schroeder Drive
Brown Deer, WI 53223
[800-767-4411](tel:800-767-4411)
(TTY: [711](tel:800-767-4411))

Rogers Memorial Hospital

9916 75th Street
Kenosha, WI 53142
[262-942-4000](tel:262-942-4000)
(TTY: [711](tel:262-942-4000))

Rogers Memorial Hospital

34700 Valley Road
Oconomowoc, WI 53066
[262-646-4411](tel:262-646-4411)
(TTY: [711](tel:262-646-4411))

Rogers Memorial Hospital

11101 West Lincoln Avenue
West Allis, WI 53227
[800-767-4411](tel:800-767-4411)
(TTY: [711](tel:800-767-4411))

SUBSTANCE USE

Arizona

Banner Behavioral Health Hospital

7575 East Earll Drive
Scottsdale, AZ 85251
[480-448-7500](tel:480-448-7500)
(TTY: [711](tel:480-448-7500))

Chandler Valley Hope

501 North Washington Street
Chandler, AZ 85225
[480-899-3335](tel:480-899-3335)
(TTY: [711](tel:480-899-3335))

California

Betty Ford Center

NPI: 1991846325
State License: 2500000049
39000 Bob Hope Drive
Rancho Mirage, CA 92270
[800-257-7800](tel:800-257-7800)
(TTY: [711](tel:800-257-7800))

Florida

Banyan Detox

201 Southeast Osceola Street
Stuart, FL 34994
[833-766-5291](tel:833-766-5291)
(TTY: [711](tel:833-766-5291))

Hazelden Naples

950 6th Avenue North
Naples, FL 34102
[239-659-2340](tel:239-659-2340)
(TTY: [711](tel:239-659-2340))

Retreat at Palm Beach County

6426 Melaleuca Lane
Greenacres, FL 33463
[561-444-3512](tel:561-444-3512)
(TTY: [711](tel:561-444-3512))

Retreat at Palm Beach County

4020 Lake Worth Road
Palm Springs, FL 33461
[561-444-3512](tel:561-444-3512)
(TTY: [711](tel:561-444-3512))

Retreat at Palm Beach County

5975 Sunset Drive
Suite 504
South Miami, FL 33143
[561-444-3512](tel:561-444-3512)
(TTY: [711](tel:561-444-3512))

The Palm Beach Institute

1017 North Olive Avenue
West Palm Beach, FL 33401
[561-833-7553](tel:561-833-7553)
(TTY: [711](tel:561-833-7553))

The Palm Beach Institute

314 10th Street
West Palm Beach, FL 33401
[855-960-5456](tel:855-960-5456)
(TTY: [711](tel:855-960-5456))

Turning Point of Tampa

6227 Sheldon Road
Tampa, FL 33615
[\(800\) 397-3006](tel:8003973006)
(TTY: [711](tel:711))

Turning Point of Tampa

6311 Sheldon Road
Tampa, FL 33615
[813-882-3003](tel:8138823003)
(TTY: [711](tel:711))

Georgia

Blue Ridge Mountain Recovery Center

1380 Howell Bridge Road
Ball Ground, GA 30107
[678-454-6440](tel:6784546440)
(TTY: [711](tel:711))

Blue Ridge Mountain Recovery Center

255 Depot Street
Suite 200
Ball Ground, GA 30107
[678-454-6440](tel:6784546440)
(TTY: [711](tel:711))

Illinois

Rosecrance

915 Alexandra Drive
Belvidere, IL 61008
[888-928-5278](tel:8889285278)
(TTY: [711](tel:711))

Rosecrance

915 Alexandra Drive
Belvidere, IL 61008
[888-928-5278](tel:8889285278)
(TTY: [711](tel:711))

Rosecrance

1801 Fox Drive
Champaign, IL 61820
[217-398-8080](tel:2173988080)
(TTY: [711](tel:711))

Rosecrance

2302 Moreland Blvd.
Champaign, IL 61822
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

502 North Market Street
Champaign, IL 61820
[217-373-2428](tel:2173732428)
(TTY: [711](tel:711))

Rosecrance

70 East Washington Street
Champaign, IL 61820
[217-398-7785](tel:2173987785)
(TTY: [711](tel:711))

Rosecrance

801 North Walnut Street
Champaign, IL 61820
[217-373-2430](tel:2173732430)
(TTY: [711](tel:711))

Rosecrance

3701 North Ashland Avenue
Chicago, IL 60613
[815-387-5600](tel:8153875600)
(TTY: [711](tel:711))

Rosecrance

422 Tracy Court
Crystal Lake, IL 60014
[815-363-6132](tel:8153636132)
(TTY: [711](tel:711))

Rosecrance

422 Tracy Court
Crystal Lake, IL 60014
[815-363-6132](tel:8153636132)
(TTY: [711](tel:711))

Rosecrance

620 Dakota Street
Crystal Lake, IL 60012
[815-387-5600](tel:8153875600)
(TTY: [711](tel:711))

Rosecrance

1222 East Voorhees Street
Danville, IL 61834
[217-477-4500](tel:2174774500)
(TTY: [711](tel:711))

Rosecrance

701 Lee Street
Des Plaines, IL 60016
[888-928-5278](tel:8889285278)
(TTY: [711](tel:711))

Rosecrance

20635 Abbey Woods Court
North
Suite 310
Frankfort, IL 60423
[888-928-0144](tel:8889280144)
(TTY: [711](tel:711))

Rosecrance

47 6th Avenue
Suite L
La Grange, IL 60525
[888-928-0144](tel:8889280144)
(TTY: [711](tel:711))

Rosecrance

4501 Prime Pkwy.
McHenry, IL 60050
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

3000 Dundee Road
Suite 317
Northbrook, IL 60062
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

1601 University Drive
Rockford, IL 61107
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

1601 University Drive
Rockford, IL 61107
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

2704 North Main Street
Rockford, IL 61103
[815-968-9300](tel:8159689300)
(TTY: [711](tel:711))

Rosecrance

3815 Harrison Avenue
Rockford, IL 61108
[815-391-1000](tel:8153911000)
(TTY: [711](tel:711))

Rosecrance

605 Mulberry Street
Rockford, IL 61103
[815-720-4960](tel:8157204960)
(TTY: [711](tel:711))

Rosecrance

605 Mulberry Street
Rockford, IL 61103
[815-720-4960](tel:8157204960)
(TTY: [711](tel:711))

Indiana

Community Fairbanks Recovery Center

1550 East 156th Street
Carmel, IN 46032
[317-849-8222](tel:3178498222)
(TTY: [711](tel:711))

Community Fairbanks Recovery Center

8102 Clearvista Pkwy.
Indianapolis, IN 46256
[317-849-8222](tel:3178498222)
(TTY: [711](tel:711))

Community Fairbanks Recovery Center

6100 Clarks Creek Road
Plainfield, IN 46168
[317-849-8222](tel:3178498222)
(TTY: [711](tel:711))

Maryland

Ashley Addiction Treatment

802 Belair Road
Suite 102
Bel Air, MD 21014
[800-799-4673](tel:8007994673)
(TTY: [711](tel:711))

Ashley Addiction Treatment

111 West High Street
Suite 109
Elkton, MD 21921
[443-760-3620](tel:4437603620)
(TTY: [711](tel:711))

Ashley Addiction Treatment

800 Tydings Lane
Havre de Grace, MD 21078
[410-273-2397](tel:4102732397)
(TTY: [711](tel:711))

Minnesota

Hazelden Center City

15251 Pleasant Valley Road
Center City, MN 55012
[855-514-6442](tel:8555146442)
(TTY: [711](tel:711))

Hazelden Chaska

1107 Hazeltine Blvd.
Suite 300
Chaska, MN 55318
[952-679-2920](tel:9526792920)
(TTY: [711](tel:711))

Hazelden Maple Grove

7001 East Fish Lake Road
Maple Grove, MN 55311
[763-420-4680](tel:7634204680)
(TTY: [711](tel:711))

Hazelden Plymouth

11505 36th Avenue North
Plymouth, MN 55441
[855-514-6442](tel:8555146442)
(TTY: [711](tel:711))

Hazelden St. Paul

680 Stewart Avenue
St. Paul, MN 55102
[651-292-2400](tel:6512922400)
(TTY: [711](tel:711))

New Jersey

Summit Oaks Hospital

19 Prospect Street
Summit, NJ 07901
[908-522-7000](tel:9085227000)
(TTY: [711](tel:711))

New York

Arms Acres

3584 Jerome Avenue
Bronx, NY 10467
[718-653-1537](tel:7186531537)
(TTY: [711](tel:711))

Arms Acres

21 Old Route 6
Carmel, NY 10512
[845-225-5202](tel:8452255202)
(TTY: [711](tel:711))

Arms Acres

75 Seminary Hill Road
Carmel, NY 10512
[845-225-3400](tel:8452253400)
(TTY: [711](tel:711))

Oregon

Hazelden Beaverton

6600 Southwest 105th Avenue
Suite 120
Beaverton, OR 97008
[800-257-7800](tel:8002577800)
(TTY: [711](tel:711))

Hazelden Newberg

1901 Esther Street
Newberg, OR 97132
[800-257-7800](tel:8002577800)
(TTY: [711](tel:711))

Pennsylvania

Gateway Rehabilitation Center

100 Moffett Run Road
Aliquippa, PA 15001
[412-766-8700](tel:4127668700)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

212 Outlet Way
Suite 1
Greensburg, PA 15601
[724-853-7300](tel:7248537300)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

508 South Church Street
Suite 201
Mount Pleasant, PA 15666
[724-365-4020](tel:7243654020)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

1016 Greentree Road
Suite 300
Pittsburgh, PA 15220
[412-928-5940](tel:4129285940)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

1360 Old Freeport Road
Suite 3B
Pittsburgh, PA 15238
[412-963-7077](tel:4129637077)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

5818 Forbes Avenue
Pittsburgh, PA 15217
[412-697-0928](tel:4126970928)
(TTY: [711](tel:711))

Gateway Rehabilitation Center

105 Bradford Road
Suite 100
Wexford, PA 15090
[724-776-4844](tel:7247764844)
(TTY: [711](tel:711))

Livengrin Foundation

4833 Hulmeville Road
Bensalem, PA 19020
[215-638-5200](tel:2156385200)
(TTY: [711](tel:711))

Livengrin Foundation

31 South Commerce Way
Bethlehem, PA 18017
[215-638-5200](tel:2156385200)
(TTY: [711](tel:711))

Livengrin Foundation

550 Pinetown Road
Suite 150
Fort Washington, PA 19034
[215-638-5200](tel:2156385200)
(TTY: [711](tel:711))

Livengrin Foundation

1500 Walnut Street
Suite 1051
Philadelphia, PA 19102
[215-638-5200](tel:215-638-5200)
(TTY: [711](tel:215-638-5200))

Livengrin Foundation

9140 Academy Road
Philadelphia, PA 19114
[215-638-5200](tel:215-638-5200)
(TTY: [711](tel:215-638-5200))

Malvern Treatment Centers

2092 Stefko Blvd
Bethlehem, PA 18017
[610-647-0330](tel:610-647-0330)
(TTY: [711](tel:610-647-0330))

Malvern Treatment Centers

940 West King Road
Malvern, PA 19355
[610-647-0330](tel:610-647-0330)
(TTY: [711](tel:610-647-0330))

Malvern Treatment Centers

1566 Medical Drive
Suite 201
Pottstown, PA 19464
[610-346-0330](tel:610-346-0330)
(TTY: [711](tel:610-346-0330))

Malvern Treatment Centers

240 Fitzwatertown Road
Willow Grove, PA 19090
[610-647-0330](tel:610-647-0330)
(TTY: [711](tel:610-647-0330))

Mirmont Alcohol Rehabilitation Center

600 Abbott Drive
Broomall, PA 19008
[888-227-3898](tel:888-227-3898)
(TTY: [711](tel:888-227-3898))

Mirmont Alcohol Rehabilitation Center

825 Springdale Drive
Exton, PA 19341
[888-227-3898](tel:888-227-3898)
(TTY: [711](tel:888-227-3898))

Mirmont Alcohol Rehabilitation Center

100 Yearsley Mill Road
Media, PA 19063
[888-227-3898](tel:888-227-3898)
(TTY: [711](tel:888-227-3898))

Mirmont Alcohol Rehabilitation Center

3855 West Chester Pike
Suite 160
Newtown Square, PA 19073
[888-227-3898](tel:888-227-3898)
(TTY: [711](tel:888-227-3898))

Penn Foundation

807 Lawn Avenue
Sellersville, PA 18960
[215-257-6551](tel:215-257-6551)
(TTY: [711](tel:215-257-6551))

Retreat at Lancaster County

333 South 7th Street
Akron, PA 17501
[717-859-8000](tel:717-859-8000)
(TTY: [711](tel:717-859-8000))

Retreat at Lancaster County

1170 South State Street
Ephrata, PA 17522
[717-859-8000](tel:717-859-8000)
(TTY: [711](tel:717-859-8000))

Tennessee

Cumberland Heights

7105 Crossroads Blvd.
Suite 107
Brentwood, TN 37027
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

6650 East Brainerd Road
Suite 102
Chattanooga, TN 37421
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

219B Dunbar Cave Road
Clarksville, TN 37043
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

66 Herman's Lane
Crossville, TN 38555
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

1531 Hunt Blvd.
Suite 300
Gallatin, TN 37066
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

3441 Lebanon Road
Suite 108
Hermitage, TN 37076
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

130C Stonebridge Blvd.
Jackson, TN 38305
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

541 North Mt. Juliet Road
Suite 2103
Mt. Juliet, TN 37122
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

745 South Church Street
Suites 503 & 505
Murfreesboro, TN 37130
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

1619 17th Avenue South
Nashville, TN 37212
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights

220 Town Center Pkwy.
Suite 205
Spring Hill, TN 37174
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights Community Recovery

1701 17th Avenue South
Nashville, TN 37212
[800-646-9998](tel:800-646-9998)
(TTY: [711](tel:800-646-9998))

Cumberland Heights Hospital

8283 River Road Pike
Nashville, TN 37209
[615-352-1757](tel:615-352-1757)
(TTY: [711](tel:615-352-1757))

Texas

Grapevine Valley Hope

2300 William D. Tate Avenue
Grapevine, TX 76051
[817-424-1305](tel:817-424-1305)
(TTY: [711](tel:817-424-1305))

La Hacienda Solutions

11110 Metric Blvd.
Suite B
Austin, TX 78758
[512-835-1994](tel:512-835-1994)
(TTY: [711](tel:512-835-1994))

La Hacienda Treatment Center

145 La Hacienda Way
Hunt, TX 78024
[830-238-4222](tel:830-238-4222)
(TTY: [711](tel:830-238-4222))

Virginia

National Capital Treatment and Recovery

200 North Glebe Road
Suite 104
Arlington, VA 22203
[703-841-0703](tel:703-841-0703)
(TTY: [711](tel:703-841-0703))

National Capital Treatment and Recovery

46 South Glebe Road
Suite 300
Arlington, VA 22204
[703-841-0703](tel:703-841-0703)
(TTY: [711](tel:703-841-0703))

National Capital Treatment and Recovery

521 North Quincy Street
Arlington, VA 22203
[703-841-0703](tel:703-841-0703)
(TTY: [711](tel:703-841-0703))

Wisconsin

Rogers Memorial Hospital

4600 West Schroeder Drive
Brown Deer, WI 53223
[800-767-4411](tel:800-767-4411)
(TTY: [711](tel:800-767-4411))

Rogers Memorial Hospital

9916 75th Street
Kenosha, WI 53142
[262-942-4000](tel:262-942-4000)
(TTY: [711](tel:262-942-4000))

Rogers Memorial Hospital

34700 Valley Road
Oconomowoc, WI 53066
[262-646-4411](tel:262-646-4411)
(TTY: [711](tel:262-646-4411))

Rogers Memorial Hospital

11101 West Lincoln Avenue
West Allis, WI 53227
[800-767-4411](tel:800-767-4411)
(TTY: [711](tel:800-767-4411))

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