AETNA LIFE INSURANCY COMPANY TEXAS PIOR AUTHORIZATION RESULTS 2021	DENIAL REASONS					APPEAL DENIALS			INDEPENDENTLY REVIEWED APPEALED DENIALS (IRO)			APPROVED PRIOR AUTHORIZATIONS (without appeal)	TOTALS			
PHYSICIAN SPECIALTY	DRUG IS EXCLUDED FROM COVERAGE BASED ON FORMULARY AND PLAN SELECTED	DRUG IS EXCLUDED FROM COVERAGE- PATIENT DID NOT MEET FORMULARY EXCEPTION CRITERIA	DRUG IS SUBJECT TO STEP THERAPY	INADEQUATE/INCOMPLETE INFORMATION RECEIVED FROM PROVIDER	PATIENT DID NOT MEET CLINICAL CRITERIA FOR QUANTITY REQUESTED	Overturned Appeals	Partially Overturned Appeals	Upheld Denial	Ineligible	Overturned Denial	Upheld Denial	APPROVED TOTAL	DENIED TOTAL	APPEAL TOTAL	IRO TOTAL	GRAND TOTAL
ADDICTION MEDICINE		1		4				1				16	5	1	0	22
ADOLESCENT MEDICINE		3						1				13	3	1	0	17
ADOLESCENT MEDICINE, INTERNAL MEDICINE		5		1		1						20	6	1	0	27
ADOLESCENT MEDICINE, PEDIATRICS		5		4		2						17	9	2	0	28
AEROSPACE MEDICINE		1		2								7	3	0	0	10
ALLERGY	2	13	2	15		1						83	32	1	0	116
ALLERGY & IMMUNOLOGY	19	55	3	40	1	6		4	1			252	118	10	1	381
ANESTHESIOLOGY		69	1	69	2	3						584	141	3	0	728
CARDIAC ELECTROPHYSIOLOGY	1	5		5								25	11	0	0	36
CARDIOLOGY	1	52	8	56	2	4		3				214	119	7	0	340
CARDIOLOGY, INTERVENTIONAL	1	18	4	38		1						96	61	1	0	158
CARDIOLOGY, NUCLEAR		2		4								9	6	0	0	15
CARDIOLOGY, PEDIATRIC		2										11	2	0	0	13
CLINICAL NURSE SPECIALIST, ADULT HEALTH		1	1	8		1						50	10	1	0	61
COUNSELOR, ALCOHOL & DRUG ABUSE												1	0	0	0	1
COUNSELOR, UNSPECIFIED												1	0	0	0	1
CRITICAL CARE, PEDIATRICS		1										3	1	0	0	4
DENTIST, PERIODONTICS		1											1	0	0	1
DERMATOLOGY	73	518	35	252	2	13		13	1		1	2698	880	26	2	3606
DERMATOLOGY, PEDIATRIC		7		1								16	8	0	0	24
DERMATOPATHOLOGY		1	1			1						14	2	1	0	17
DEVELOPMENTAL-BEHAVIORAL MEDICINE		2	2	3								8	7	0	0	15
DIABETES		1		3		1						9	4	1	0	14
EMERGENCY MEDICINE	3	39		34		3		2				159	76	5	0	240
EMERGENCY MEDICINE, PEDIATRIC		1										1	1	0	0	2
ENDOCRINOLOGY, DIABETES & METABOLISM	5	96	7	194	1	6		4		1		932	303	10	1	1246
ENDOCRINOLOGY, PEDIATRIC	1	23	10	3		2		4			1	136	37	6	1	180
ENDOCRINOLOGY, REPRODUCTIVE		15	16	3		1						109	34	1	0	144
FAMILY PRACTICE	29	1552	37	1524	13	48	2	27				7058	3155	77	0	10290
GASTROENTEROLOGY	24	116	25	70	8	13		6				1302	243	19	0	1564
GASTROENTEROLOGY, PEDIATRIC	1	15	2	4	1	4		1				52	23	5	0	80
GENERAL PRACTICE		27		16		1		3				101	43	4	0	148
GENERAL SURGERY		11	1	7								44	19	0	0	63
GENETICS, BIOCHEMICAL, CLINICAL			1									7	1	0	0	8
GENETICS, CLINICAL	1			1								6	2	0	0	8
GENETICS, MEDICAL												1	0	0	0	1
GERIATRIC MEDICINE		7		8								35	15	0	0	50
GERIATRIC MEDICINE, FAMILY PRACTICE				1								1	1	0	0	2
GYNECOLOGY		11		11		1						37	22	1	0	60
HEMATOLOGY		1	1	1				1				12	3	1	0	16
HEMATOLOGY & ONCOLOGY	7	29	3	11	4	8		1				297	54	9	0	360
HEPATOLOGY												6	0	0	0	6
HOSPITALIST		15	1	8								69	24	0	0	93
IMMUNOLOGY, DERMATOLOGICAL, CLINICAL & LABORATORY												8	0	0	0	8
INFECTIOUS DISEASES	1	9	1	7		1						30	18	1	0	49
INTERNAL MEDICINE	25	537	30	567	6	31		21		1		3024	1165	52	1	4242
INTERNAL MEDICINE, CRITICAL CARE		4	1	3				2				25	8	2	0	35
LEGAL MEDICINE		12		8								68	20	0	0	88
MATERNAL & FETAL MEDICINE		2		5								10	7	0	0	17
MEDICAL ONCOLOGY	1	9	2	3	2	2		1				184	17	3	0	204
NATUROPATH		6										6	6	0	0	12
NEONATAL / PERINATAL MEDICINE				4								3	4	0	0	7
NEPHROLOGY / RENAL MEDICINE		7	1	5		1		2				61	13	3	0	77
NEPHROLOGY / RENAL MEDICINE, PEDIATRIC												4	0	0	0	4
NEURODEVELOPMENTAL DISABILITIES, PEDIATRIC												1	0	0	0	1
NEUROLOGICAL SURGERY		6		2								35	8	0	0	43
NEUROLOGY	8	136	9	163	2	27		10				1184	318	37	0	1539
NEUROLOGY, PEDIATRIC	3	22		19		6		1				107	44	7	0	158
NEUROLOGY, VASCULAR		1		3								9	4	0	0	13
NEUROPHYSIOLOGY, CLINICAL		2		7		2						13	9	2	0	24
NURSE MIDWIFE												2	0	0	0	2
NURSE PRACTITIONER, ACUTE CARE	1	13	1	4		1						42	19	1	0	62
NURSE PRACTITIONER, ADULT HEALTH	2	15		14		1						99	31	1	0	131
NURSE PRACTITIONER, GERONTOLOGY		4		7								40	11	0	0	51
OBSTESTRICS & GYNECOLOGY		39	3	23		1						92	65	1	0	158
OBSTETRICS	1	4	1	3		1		1				11	9	2	0	22
OBSTETRICS & GYNECOLOGY	1	137	7	120	1	5		2				404	266	7	0	677
OCCUPATIONAL MEDICINE				2								6	2	0	0	8
OCCUPATIONAL THERAPIST, UNSPECIFIED												1	0	0	0	1
ONCOLOGY, GYNECOLOGIC		1										14	1	0	0	15
OPHTHALMOLOGY	1	78	4	116		3		3				141	199	6	0	346
OPTOMETRIST, VISION THERAPY												1	0	0	0	1
ORTHOPEDIC SURGERY	2	70	14	32		1		1				473	118	2	0	593
ORTHOPEDIC SURGERY, ADULT RECONSTRUCTIVE			1									9	1	0	0	10
ORTHOPEDIC SURGERY, FOOT & ANKLE												5	0	0	0	5
ORTHOPEDIC SURGERY, HAND		1										5	1	0	0	6
ORTHOPEDIC SURGERY, PEDIATRIC												1	0	0	0	1
ORTHOPEDIC SURGERY, SPINE				2								19	2	0	0	21
ORTHOPEDIC SURGERY, SPORTS MEDICINE		6		4								31	10	0	0	41
ORTHOPEDIC SURGERY, TRAUMA												1	0	0	0	1
OSTEOPATHIC MANIPULATIVE MEDICINE		1		1								14	2	0	0	16
OTOLARYNGOLOGY	5	22	1	11	1	1						132	40	1	0	173
OTOLARYNGOLOGY, PEDIATRIC				4								13	4	0	0	17
OTOLOGY/NEUROTOLOGY		3		2								2	5	0	0	7
PAIN MEDICINE		7	1	15				1		1		116	23	1	1	141
PALLIATIVE MEDICINE				1								2	1	0	0	3
PATHOLOGY, ANATOMIC & CLINICAL		2										2	2	0	0	4
PATHOLOGY, CLINICAL												3	0	0	0	3
PEDIATRICS	10	121	14	79	1	6		4		1	1	367	225	10	2	604
PHARMACIST CLINICIAN												1	0	0	0	1
PHARMACIST, PHARMACOTHERAPIST												2	0	0	0	2
PHYSICAL MEDICINE & REHABILITATION	2	21	3	10		2						110	36	2	0	148
PHYSICAL MEDICINE & REHABILITATION, PAIN MANAGEMENT		10		6								43	16	0	0	59
PHYSICAL MEDICINE & REHABILITATION, PEDIATRIC		1											1	0	0	1
PHYSICIAN, NEUROMUSCULAR DISEASES												1	0	0	0	1
PHYSICIAN, PSYCHIATRY & NEUROLOGY		2		3								10	5	0	0	15
PHYSICIAN, PSYCHIATRY & NEUROLOGY, CHILD / ADOLESCENT		13	2	13		3		1				76	28	4	0	108
PHYSICIAN, PSYCHOSOMATIC MEDICINE												4	0	0	0	4
PLASTIC SURGERY		8		1								13	9	0	0	22
PLASTIC SURGERY, FACIAL	1	3		1								6	5	0	0	11
PLASTIC SURGERY, HAND		2											2	0	0	2
PLASTIC SURGERY, HEAD & NECK												2	0	0	0	2
PROFESSIONAL COUNSELOR, UNSPECIFIED												1	0	0	0	1
PSYCHIATRY	5	325	10	345	2	21		10				2119	687	31	0	2837
PSYCHIATRY, ADDICTION				3								12	3	0	0	15
PSYCHIATRY, GERIATRIC												4	0	0	0	4
PSYCHIATRY, NEUROPSYCHIATRY		1		2								11	3	0	0	14
PUBLIC HEALTH & GENERAL PREVENTIVE MEDICINE												3	0	0	0	3
PULMONARY DISEASES	1	6		9		2		1				38	16	3	0	57
PULMONOLOGY, PEDIATRIC	1	1		1		1						21	3	1	0	25
RADIATION ONCOLOGY		1										8	1	0	0	9
RADIOLOGY												1	0	0	0	1
RHEUMATOLOGY	17	52	23	17	4	9		4				640	113	13	0	766
RHEUMATOLOGY, PEDIATRIC	1	1	3			1		1				15	5	2	0	22
SLEEP MEDICINE		1	1	8		1						24	10	1	0	35
SOCIAL WORKER, UNSPECIFIED												1	0	0	0	1
SPEECH-LANGUAGE PATHOLOGIST, UNSPECIFIED												1	0	0	0	1
SPORTS MEDICINE, FAMILY PRACTICE		4		3								20	7	0	0	27
SPORTS MEDICINE, INTERNAL MEDICINE												1	0	0	0	1
SPORTS MEDICINE, PHYSICAL MEDICINE & REHABILITATION				3								7	3	0	0	10
SURGERY, ABDOMINAL												1	0	0	0	1
SURGERY, COLON & RECTAL		5		1								10	6	0	0	16
SURGERY, DERMATOLOGIC	3	19		8		2		1				45	30	3	0	78
SURGERY, GENERAL		40	1	30				1				182	71	1	0	254
SURGERY, HAND												1	0	0	0	1
SURGERY, ONCOLOGY												4	0	0	0	4
SURGERY, ORAL & MAXILLOFACIAL		9		1								8	10	0	0	18
SURGERY, PEDIATRIC												1	0	0	0	1
SURGERY, TRANSPLANT												6	0	0	0	6
UNKNOWN	25	155	25	160	2	19		9				1238	367	28	0	1633
UNSPECIFIED PHYSICIAN, INTERN/RESIDENT/FELLOW, UNSPECIFIED												5	0	0	0	5
UNSPECIFIED SPECIALTY	48	693	40	646	3	28		24				3701	1430	52	0	5183
UROLOGY	1	66	5	56	1	3		2				379	129	5	0	513
UROLOGY, PEDIATRIC		1											1	0	0	1
TOTAL	**334**	**5438**	**365**	**4964**	**59**	**303**	**2**	**174**	**2**	**4**	**3**	**30108**	**11160**	**479**	**9**	**41756**