



Get ready for the NC State Health Plan

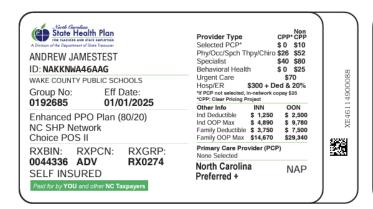
Beginning January 1, 2025, Aetna® will administer the North Carolina State Health Plan network. Members will need to re-choose a primary care provider (PCP) during open enrollment September 30 through October 25, 2024.

What's changing?

New member ID cards with unique ID numbers

NC State Health Plan members will have unique ID cards. ID numbers will start with "N" and be followed by either 11 letters or 11 alphanumeric characters (for example, NABCDEFGHI6P).

Here's what the card looks like:





Search the NC State Health Plan Network

The NC State Health Plan Network only includes providers who join the Clear Pricing Project (CPP) and the Aetna Choice POS II network. CPP providers are identified with an apple badge.

Search at Go.aetna.com/ncshpprovider.





What you can do now to get ready

We can help you with the next steps

Step 1: Join our network

Not currently in the Aetna Choice® POS II network? We're excited to have you come onboard. We'll walk you through the steps to request participation with us.

Visit <u>Go.Aetna.com/joinournetwork</u> to get started today.

Step 2: Join the Clear Pricing Project

Already part of our network? You can join the Clear Pricing Project (CPP) now. Or, if you're a current CPP provider, you'll need to re-enroll in the CPP with Aetna to continue as a CPP provider. You only need to join the CPP once for your tax ID number (TIN). All providers practicing under that TIN will be part of the CPP.

Visit Go.Aetna.com/joincpp to join today.

Visit <u>Go.Aetna.com/ncshp</u> to see more ways you can get ready for the North Carolina State Health Plan, such as:

- Making sure your provider profile information is accurate and up to date
- Credentialing advanced practice providers within your office
- Signing up for email updates



Need help?

Email our network management team at NorthCarolinaNetwork@aetna.com or call us at 1-800-353-1232 (TTY: 711).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).



