



Massachusetts Members

Notice on Steward Health Care

The Steward Health Care system, which operates eight hospitals in Massachusetts, announced that it filed for bankruptcy on May 6, 2024. This notice is to provide you with information related to care at Steward Health Care facilities and additional provider options that your plan may offer.

What you need to know

Steward Health Care remains open to see patients. You can continue to receive care at Steward facilities. Please check directly with your Steward provider for the most current information. Steward Health Care has reported the closure of Carney Hospital and Nashoba Valley Center effective August 31, 2024.

We're here to help:

What if I have questions?

Please call the customer service number on your Member ID card. Or, fill out our [contact member services form](#) and we'll get in touch with you.

How to find a provider:

- [Visit our provider search page](#) to find a doctor, dentist or hospital that accepts your plan.
- Call the customer service number on your Member ID card.

Are there any other options for receiving care?

Provider options vary according to your plan. [Visit our provider search page](#) for flexible, convenient care options. For emergencies, go to your nearest emergency department or call 911.

For current updates, please [visit the State of Massachusetts Steward Health Care resource page](#).

Proprietary

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