

ALIC PPO APPROVALS:

PRIOR AUTHORIZATION DECISION	TOTALS
PRIOR AUTH REQUEST THAT RESULTS IN APPROVAL	5

ALIC PPO ADVERSE DETERMINATIONS:

HEALTH CARE SERVICE (SOURCE OF REQUEST)	DENIED	DENIAL OVERTURNED AFTER APPEAL	DENIAL UPHELD AFTER APPEAL
CALL	0	0	0
EMAIL	0	0	0
EPA (<i>ELECTRONICALLY SUBMITTED REQUESTS</i>)	0	0	0
FAX	2	0	1
GRAND TOTAL	2	0	1
APPEAL TOTALS		1	

ALIC PPO PRIOR AUTHORIZATION DENIAL REASONS:

DENIAL REASONS	COUNT OF DENIALS
UNABLE TO OBTAIN ALL CLINICAL INFO FROM PROVIDER WHICH IS REQUIRED TO MAKE A DECISION	0
DID NOT MEET CLINICAL CRITERIA	1
DID NOT MEET CLINICAL CRITERIA FOR A MEDICAL EXCEPTION - DRUG IS EXCLUDED FROM PLAN	0
DID NOT MEET CLINICAL CRITERIA - STEP THERAPY IS REQUIRED	1
DID NOT MEET CLINICAL CRITERIA - DRUG HAS QUANTITY LIMITS	0
GRAND TOTAL	2